

Mewvellous Cat Care – Terms and Conditions

Last Updated: September 1, 2025

1. Services

Professional cat care including cat-sitting, overnight stays, day stays, medication administration, wound care, and subcutaneous fluids. Services primarily in Chiswick, Kew, Richmond, Mortlake, Brentford, North & East Sheen.

2. Booking and Registration

Bookings via our registration form. Confirmation forms a binding contract. Clients must provide complete and accurate information.

3. Payment

Full payment in advance. Payment via bank transfer:

- Bank: Barclays
- Account Number: 60825034
- Sort Code: 20-26-78

Fees may be updated with prior notice.

4. Cancellation

- More than 2 days: full refund or reschedule.
- Less than 2 days: no refund, rescheduling at discretion.
- Exceptional circumstances handled case-by-case.

Early Return: If a client returns home earlier than the agreed booking period, no refund will be issued for the unused portion of the service. This is because the time has already been reserved exclusively for the client and cannot be reallocated to another booking at short notice.

5. Client Responsibilities

Provide accurate cat health and behavior info. Provide all necessary items. Notify of special requirements or changes.

6. Liability

We are not liable for accidents, illness, or injury during services except for gross

negligence or willful misconduct. Clients acknowledge risks inherent to pet care.

7. Termination

Services may be terminated without notice for unsafe behavior, unsafe environment, or breach of Terms. Fees paid are non-refundable unless at our discretion.

8. Privacy

Data used only for service provision. Not shared with third parties without consent.

9. Intellectual Property

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10. Governing Law and Dispute Resolution

Governed by laws of England and Wales. Disputes resolved first via negotiation, then courts of England and Wales.

11. Amendments

Terms may be updated; continued use constitutes acceptance.

12. Contact

- Email: carmen@mewvellous.com
- Phone/WhatsApp: 07367 575275